



NOAA

Northeast Ohio Apartment Association

1468 West 9th Street - Suite 110
Cleveland, OH 44113

President's Inner Circle

IGS Energy

President's Circle Members

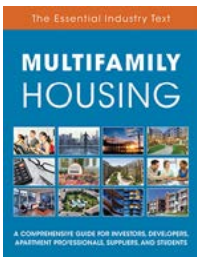
A.S.A.P. Door Company	Consolidated Solutions
AmRent	CORT
Apartments.com	Landlord Shield, Inc.
Assured Partners/Dawson	Oswald Companies
AT&T	Perfect Powerwash
Belfor USA	Powers Friedman Linn, PLL
C.C. Mitchell Supply Co.	Rent Path - Apartmentguide.com
Carrara Restoration	Roto-Rooter
CSC Service Works	The Sherwin Williams Co.

Northeast Ohio Apartment Association - in partnership with - **Tri-C Corporate College**

CERTIFIED MANAGER OF APARTMENTS

September 12th – October 12th 2017 Tues & Thurs. 10 total classes. 6^{PM} - 9^{PM}

**Stand out from
the crowd**



New class textbook!
Provided for all students.

Register Today by contacting **Sheryl Hunt** at Tri-C
P: 216-987-0233 | Sheryl.Hunt@tri-c.edu

NOAA has a commitment to providing current and future residents with **quality properties and services of the highest professional standards** through education, publication and advocacy.

To further this mission Corporate College, a division of Cuyahoga Community College and NOAA have partnered to develop, design and deliver a certification program to enhance the knowledge and skills of apartment managers in Northeast Ohio. This 10-day class features local apartment management guest speakers and follows the NAA's **Multifamily Housing: The Essential Industry Text book curriculum**. Successful completion of this program will assist in providing growth, professionalism and progress within the Multi-Family Industry.

NOAA members, to apply your membership discount please call Sheryl Hunt at 216-987-0233 for registration

About the Multifamily Housing course book

Project Director - **Dr. Debbie R. Phillips, CPM®**

- NOAA Key Contributors -

Debbie A. Barry, NOAA Trustee
Akron Metropolitan Housing Authority

Allan B. Pintner, NOAA Trustee
Millennia Housing Management

Lori Iacona
Millennia Housing Management

Course Details

30 hours total

Subject Code: ZPDI - Course Number: 1236

CRN: 41403 - CEU: 3.00 - Sessions: 10

Must successfully pass final exam for certification

Courses held at Corporate College East

Tuition

\$1095 - NOAA members

\$1,319 - Non-members

Payment plan available through Corporate College

Schedule

CMA is 10 total days.

Tuesdays and Thursdays

6-9pm for 10 total days.

September 12, 14, 19, 21, 26, 28, October 3, 5, 10, 12.

Courses may be canceled based on attendance.

Industry Speakers

Experienced NOAA apartment professionals will guest speak on most of the topics covered.

Curriculum

Hiring & Managing Property Staff

Fair Housing/Property Policies

Leasing & Lease Agreements

Policies for Residents

Rent Payments

Maintaining Property

Marketing Strategies

Converting Prospects into Residents

Setting & Raising Rents

Upgrading & Renovation

Lead Paint, Mold, OSHA

Insuring the Property

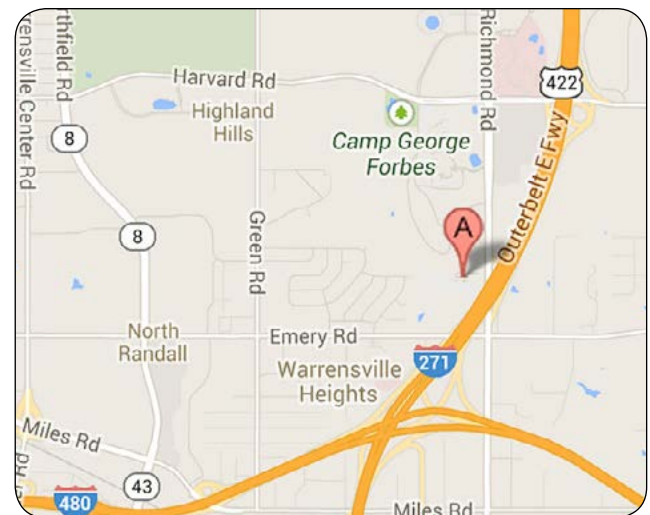
Budgeting

Accounting & Record Keeping

Corporate College East

4400 Richmond Rd

Warrensville Hts., OH 44128



Corporate College

Phone: 216-987-2800

Registration

For the discounted NOAA rate members must register by calling

Sheryl Hunt

P: 216-987-0233

Sheryl.Hunt@tri-c.edu

Corporate College, Tri-C.