



THE NORTHEAST OHIO APARTMENT ASSOCIATION



# BED BUGS SEMINAR

**MAY 18TH**  
**9:00 A.M. - 12:00 P.M.**  
**WINDOWS ON THE RIVER**  
**2000 SYCAMORE STREET**  
**CLEVELAND, OH 44113**

# BED BUG SEMINAR

**BROUGHT TO YOU BY: ABELL PEST CONTROL,  
APEX PEST CONTROL AND  
GENERAL PEST CONTROL**

**President's  
Circle**

- The Apartment Guide
- apartments.com
- Belfor USA
- Carrara Companies
- CORT
- For Rent Media Solutions
- hgregg
- IGS Energy
- Javitch, Block & Rathbone
- Neace Lukens Insurance
- The Plain Dealer
- Powers Friedman Linn, PLL
- Schill Grounds Management
- The Sherwin Williams Co.
- Time Warner Cable

Learn everything you need to know about Bed Bugs. Attendees will leave with an understanding of how to prevent and treat Bed Bugs and steps to take to protect their properties and residents.

## Presenters:

Mike Roder with Abell Pest Control.  
Kathryn A. Baucro with Apex Pest Control  
John Gedeon with General Pest Control

## Topics:

1. Medical & Social Considerations.
  - Bed bugs & disease.
  - Biology of the bed bug
  - Identifying bites, reactions and allergies-asthma.
  - Communication between management, residents and treatment company.
2. Business & Management Considerations
  - Who's responsible?
  - Dealing with bed bugs.
  - Documentation and lawsuits
  - Being proactive to avoid crisis.
3. Bed Bug Prevention/Inspection/Treatment
  - Training.
  - Detection, inspection and prevention
  - Insecticides, residuals and products
  - Safety.
4. Action Checklists.

**WEDNESDAY MAY 18TH**

Windows on the River  
2000 Sycamore  
Cleveland, OH 44113

Continental Breakfast  
Followed by Seminar

9:00 A.M. - 12:00 P.M.

**\$39 - Members**

## REGISTRATION

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Attendees: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Payment Method: MC  Am Ex  Check  Visa

Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Guests: # \_\_\_\_\_ x \$ \_\_\_\_\_ = Total \$ \_\_\_\_\_

Signature: \_\_\_\_\_

**BED  
BUG  
SEMINAR  
2011**

For more information and to register online visit:  
[www.noaamembers.com/events.html](http://www.noaamembers.com/events.html)  
Fax completed form or call Jacqui to reserve your seat  
P: (216) 241-1635 F: (216) 241-1636